

# "TAOS" MOBILE APPLICATION TERMS OF USE AND PRIVACY POLICY

## 1. General Provisions

1.1. This document (including all its amendments and additions) constitutes the agreement (hereinafter referred to as the "Agreement") defining the terms of use for the "TAOS" mobile application (hereinafter referred to as the "Application"), as well as the policy for the collection, processing, storage, and protection of Users' personal and health data. 1.2. This Agreement is concluded between the rightsholder of the Application, "TAOS" Limited Liability Company (hereinafter referred to as the "Rightsholder"), and the natural person using the Application (hereinafter referred to as the "User"). 1.3. The Agreement is considered concluded from the moment the User accesses the Application, registers, or otherwise confirms their consent to the terms of this Agreement. 1.4. The Agreement is valid for an indefinite period and remains in effect as long as the User uses the Application. 1.5. If the User does not agree with any provision of the Agreement, they must cease using the Application immediately.

## 2. Nature of the Application

2.1. The purpose of the Application is to perform automated data analysis (analytics), statistical processing, and forecasting based on the personal and health data provided by the User, to facilitate self-monitoring and information support for individuals with diabetes. 2.2. The analyses, assessments, and forecasts presented in the Application are for informational and statistical purposes and are based exclusively on data entered or collected by the User. **The Application does not constitute a medical service, medical advice, diagnosis, or treatment.** 2.3. The User is obliged to consult a relevant medical professional regarding health issues, treatment, or changes in medication.

## 3. Limitation of Liability

3.1. The Rightsholder shall not be held liable for any deterioration in the User's health, erroneous medical decisions, or any direct or indirect damages that may arise from the use or inability to use the Application. 3.2. The Rightsholder is not responsible for technical failures, data loss, illegal interference by third parties, or damages resulting from communication link failures. 3.3. The Rightsholder does not guarantee uninterrupted, error-free, or permanently available operation of the Application.

## 4. Rights and Obligations of the User

**4.1. Rights of the User:** The User has the right to: a) receive information regarding their data; b) edit or update their data; c) request the deletion of data; d) export their data and manage it at their own discretion.

**4.2. Obligations of the User:** The User is obliged to: a) provide accurate and reliable data; b) not use the Application for purposes contrary to the law; c) comply with the provisions of this Agreement.

## 5. Collected Data

5.1. The Application may collect and process the following data provided voluntarily by the User or resulting from the use of the Application:

- Identification and profile data;
- Health status data;
- Therapy data;
- Glucose and control metrics;
- Other health-related data;
- Laboratory data (optional);
- Behavioral data (optional);
- Technical and product data (IP address, device type, application version, analytics events, crash reports).

## 6. Disclosure of Data to Third Parties

The User's personal and health data shall not be transferred to third parties, except for: a) cases provided by law; b) explicit consent of the User; c) full anonymization of data.

## 7. Data Protection and Security

7.1. The Rightsholder implements technical and organizational measures to ensure data security and confidentiality. 7.2. Data is stored for as long as necessary to fulfill the purposes of this Agreement or until the User requests its deletion.

## 8. Final Provisions

8.1. These Rules are governed by and interpreted in accordance with the legislation of the Republic of Armenia. 8.2. All disputes and disagreements arising from or related to these Rules shall be resolved through negotiations. If a resolution is impossible, disputes shall be settled in court or by other means not prohibited by the legislation of the Republic of Armenia, in the sequence chosen by the initiating party. 8.3. The Application, its software code, structure, design, content, logos, trademarks, and any other intellectual property objects related to the Application belong exclusively to "TAOS" LLC.

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**Contact Information:** For questions regarding the use of the Application, or technical and legal inquiries, you may contact: Tel: \_\_\_\_\_ Address: \_\_\_\_\_ Email: \_\_\_\_\_

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